

FARM SERVICES OPERATIONS MANAGER

ABOUT US: Bishopton Veterinary Group have been part of the local community for over 80 years and are proud to be an independent veterinary practice. Our farm animal department offers the skills of a dedicated farm veterinary team that includes specialist vets as well as vet techs providing positive support for farming businesses 24 hours a day, 365 days a year.

We are focused on a preventative service, aiming to work in long term partnership with clients to improve health, welfare and production.

THE ROLE: We are looking to recruit a Farm Services Operations Manager to join our busy team. The role involves providing direct support to the farm animal management team and leadership of our farm animal admin team to ensure that excellent client service is delivered. The successful candidate will play a key role within our team, as such maintaining a positive and enthusiastic team working approach is essential.

LOCATION OF ROLE: This job is based at the main Ripon surgery but there may be occasions when duties at our branch surgeries will be required.

HOURS OF WORK: Full time. Mon-Fri 8.30am-5pm. Once a month attendance at the Farm Animal Management Team meeting is required (evening meeting).

LINES OF AUTHORITY: Responsible to a farm sector partner.

MAIN DUTIES:

- Support for farm partners to record, support delivery and monitor success of strategic sector aims and objectives.
- Supervisory support for LA admin team working alongside Farm partner to deliver effective line management to farm admin team.
- Lead responsibility for farm client relationship management. Support to vets and vet tech team in delivery of a high standard of client service.



WHY WORK WITH US:

- 31 days holiday (includes 8 Bank Holidays) per annum
- 1 paid volunteering day per year at a choice of local charities
- Private Health Care insurance
- The 'People's Pension' pension scheme
- Annual bonus scheme subject to eligibility
- 'Medicash' medical cash plan
- 'Perkbox' perks and recognition scheme
- Social/Team events throughout the year
- Wellbeing initiatives, including access to an Employee Assistance Programme for a wide range of information and advice across a range of topics.
- Cycle to Work scheme
- Staff pet discount scheme

If you are a team player who has the motivation and commitment to make a difference then please send your CV and covering letter to

careers@bishoptonvets.co.uk

Full job description available upon request. Closing date 04/08/2024

