



# Lifetime Care Club

## For Rabbits

**Benefit from**  
Annual vaccinations, 6-monthly vet health checks, nail clips, flystrike treatment plus FREE nurse clinics.



**SAVE  
£££**



**Contact us:**  
Ripon 01765 602396  
Pateley Bridge 01423 712080  
Easingwold 01347 821377  
Northallerton 01609 622009

Email: [admin@bishoptonvets.co.uk](mailto:admin@bishoptonvets.co.uk)  
Web: [www.bishoptonvets.co.uk/smallanimal](http://www.bishoptonvets.co.uk/smallanimal)



### Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form using a ballpoint pen and post it to:  
Bishopton Veterinary Group, Mill Farm, Studley Road, Ripon, North Yorkshire HG4 2QR



Name and full postal address of your bank or building society	
To: The Manager	Bank/building society
Address	
Postcode	
Name(s) of account holder(s)	
Branch sort code	
Bank/building society account number	

Banks and building societies may not accept Direct Debit Instructions for some types of account.

Service user number	2	5	3	8	1	4
Reference						

### Instructions to your bank or building society

Please pay Bishopton Veterinary Group LLP Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee.  
I understand that this instruction may remain with Bishopton Veterinary Group LLP and, if so, details will be passed electronically to my bank/building society.

Signature(s)
Date / /

# Prevention is better than cure!

Our Lifetime Care Club provides all the support you need to ensure your rabbit has a long and happy life. It is easy to manage with our cost effective Direct Debit scheme. Vaccinations, 6-monthly health checks, flystrike treatment, nail clips and free nurse clinics are included for your rabbit.

Our friendly and caring staff are here for you. When you bring your rabbit for its vaccination, a check-up allows us to carefully monitor the ongoing health of your rabbit and to offer advice, support and treatment planning which may prevent problems arising in the future.

Our monthly Direct Debit payment scheme spreads the cost throughout the year so you can rely on constant care. It couldn't be simpler!

As well as spreading the cost of treatment, Lifetime Care Club members have online access to their own membership page, enabling timely reminders and discounts on other in-house services. We can also offer 0% finance\* on all treatments over £250 over a maximum of 12 months.

Spread the payments and reduce the cost of your rabbit care now!

## How do I register?

Please complete the Direct Debit form and application form and hand it to a member of staff. We will require your bank account details. One of our team will be happy to help and answer any queries you have.

\*CarefreeCredit Ltd. APL Centre, Stevenston Industrial Est, Stevenston, KA20 3LR. Authorised and Regulated by the Financial Conduct Authority. Credit is provided by external finance companies as determined by CarefreeCredit. Credit is provided subject to age and status.

See website for terms and conditions

Whether you are a new or existing client, we would like to thank you for choosing Bishopton Vets. Our aim is to provide the best possible health care for your pets in a pleasant, friendly environment.

Our Lifetime Care Clubs are a great way to cover the main preventative health issues, to help keep your pet fit and healthy and to ensure a long and happy life.



### The Direct Debit Guarantee



Banks and building societies may not accept Direct Debit Instructions for some types of account. This Guarantee should be detached and retained by the payer.

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the account, date or frequency of your Direct Debit Bishopton Veterinary Group LLP will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Bishopton Veterinary Group LLP to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Bishopton Veterinary Group LLP or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society - if you receive a refund you are not entitled to, you must pay it back when Bishopton Veterinary Group LLP asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

### Lifetime Care Club application form

Please fill in and post this form back to us, or return it to the surgery when you next visit

#### About your pet

Please note: if Lifetime Care Club membership is cancelled before the annual renewal date, a £10+ VAT cancellation fee per animal will be charged and the bill for goods received under the Lifetime Care Club will be payable immediately.

Pet Name	Age	Monthly Premium	Monthly Payment Date
			1st

Signature

I have read and accept the Declaration

Date of birth (required for security reasons) / / Date / / (This is your renewal date)

Branch Use:

ID/Bank details checked

### About you (the veterinary account holder)

Please complete all sections

Surname Mr/Mrs/Miss/MS	
Other names	
Email Address	
Home Address	
County	Postcode
Phone number	

#### Declaration

- I declare that:
- The information I have given on this form is true and complete.
  - I understand that if I have not given all the information that is true or can reasonably get that is relevant to this application, my contract will not be legally valid.
  - I am 18 years old or over.
  - If your pet's weight changes from that specified then further charges may be incurred.
  - The Lifetime Care Club is not transferable.
  - There may be an annual price increase at the discretion of the practice. We will write to you in advance of this.
  - Please note that your Lifetime Care Club membership is non-refundable. Your annual cancellation fee (currently £10+ VAT cancellation fee per animal) will be

- charged and the bill for goods received under the Lifetime Care Club will be payable immediately, less any debits received.
- I am aware that certain products, if requested specifically, may attract a surcharge.
- All products included in the annual subscription (i.e. vaccinations and flystrike treatment) must be taken within the annual payment period. Products cannot be carried forward to the next annual year.
- Payments will be taken by separate monthly Direct Debits.
- In line with medical advancements product recommendations may change.
- I have read and agree to the Terms and Conditions of the Lifetime Care Club.

